

**Protection Cluster Meeting
August 15, 2019
Minutes**



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Organizations that attended the meeting: DPGCAS, UNHCR, Plan International, CARE, LFTW, ISCISA, UNFPA, Save the Children, WFP, SDSMAS/DONDO, SDSMAS/BUZI, SDSMAS/NHAMATANDA, CVM, Handicap Internacional, WVI and FAMOD.

| Subject | Discussions | Action Points |
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| <p>Community Mobilizers</p> | <ul style="list-style-type: none"> • UNHCR summarizes previous discussions on the topic, mentioning the main problems as duplication of activities and the different types of incentives offered to community mobilizers. • Authorities from Dondo, Buzi and Nhamatanda have the floor. Dondo and Buzi report coordination problems, stating that organizations should report their activities to district authorities so they can be aware of all activities being conducted. • DPGCAS explains that clusters have been improving over the months. At first the meetings were held at the airport, but throughout the response the coordination was improved with the creation of new clusters, such as health, child protection, and others. Emphasizes the need to strengthen local coordination structures. | <p>SDSMAS and DPGCAS, with UNHCR's support, will organize meetings to be held in Dondo, Nhamatanda and Buzi districts, covering different resettlement sites, to strengthen coordination at district level.</p> |
| <p>Updates on the Response Mechanism Platform</p> | <ul style="list-style-type: none"> • UNHCR updates Cluster members on key action points to be taken: <ol style="list-style-type: none"> I. INGC will send a draft of concept note on <i>Policias Comunitarias</i> and <i>Conselhos de Gestão Comunitários</i> for inputs; II. INGC will share, as soon as possible and when completed, the mapping of <i>Policias Comunitarias</i> by resettlement site along with their contacts; | |

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| | <p>III. Next meeting will be held on Wednesday, August 21, at 14h, at UNFPA. In addition to discussing the concept notes, there will also be discussions on trainings and capacity building for members of the <i>Policias Comunitarias</i>.</p> <ul style="list-style-type: none"> • DPGCAS asks district authorities about security issues in their respective districts. Dondo's authority reports theft of blankets, pans, in large quantities from trucks leaving on Tuesdays. According to him, the majority of those involved are members of the <i>Policias Comunitarias</i>, so we should be more careful when selecting its members. | |
| WFP Presentation on Linha Verde | <ul style="list-style-type: none"> • WFP reports that <i>Linha Verde</i> was created under Maputo's Protection Cluster. WFP is responsible for managing the complaint mechanism and is working to produce regular reports on the complaints received. • WFP clarifies that <i>Linha Verde</i> is not intended to solve problems, but rather to bring and gather information to enable appropriate referrals to the relevant authorities. • To date, 3152 cases have been opened, with 52% receiving feedback. 61% of cases are complaints, 22% are requests for information and 11% are requests for assistance. 86% of the people who used the platform are men. Calls are free of charge. • WFP explains that <i>Linha Verde</i> has Focal Points with access to safe tools. The manager of <i>Linha Verde</i> analyzes the cases and refer them to those focal points, who in turn take actions and keep WFP informed. • WVI congratulates WFP for keeping the Cluster members informed. | WFP will send the presentation to UNHCR, which in turn will share with Cluster members. |
| 5W | <ul style="list-style-type: none"> • UNHCR explains once again how one should complete the KoBo questionnaire so that organizations are able to report on their protection activities. • DPGCAS explains that the information gathered by 5W is of great importance to district authorities and asks organizations to complete the questionnaire. | UNHCR will resend to organizations the 5W link. Organizations must complete the questionnaire by August 22. |
| Protection Monitoring in Resettlement Sites | <ul style="list-style-type: none"> • UNHCR emphasizes to Cluster members the need to frequently share the results of protection monitoring activities carried out in Resettlement sites. • LFTW informs that it will share what it has already done in Mandruzi and Mutua sites in Dondo district. | |
| Protection Strategy – Portuguese Version | <ul style="list-style-type: none"> • UNHCR shared today the Portuguese versions of the Protection Strategy (Narrative and Implementation Matrix). • Organizations that have not yet commented will be able to do so by August 21. | Organizations should submit any comments by next Wednesday, August 21. |

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| VI Provincial Conference on Women and Gender - August 23, Beira | <ul style="list-style-type: none"> • DPGCAS introduces and invites everyone to participate in the VI Provincial Conference on Women and Gender, to be held on August 23rd, in the city of Beira. The program proposal is opened for any comments. • UNFPA states that it stands ready to support the VI Conference. | |
| Week of Social Protection | <ul style="list-style-type: none"> • DPGCAS reports that in Bandua, Buzi, people were issued documentation so that they could have access to available services. • DPGCAS also reports that the target has not been met. There are subsidies for the issuance of 1000 identification documents, but only about 90 people have benefited. As the machines that produce the documents only exist in Beira, at the end of the activity they had to return to their origin, preventing the exercise to reach a larger number of people. • DPGCAS informs that logistical support will be required for staff travel at the next opportunity. | |
| Internships to Students from the Instituto Superior de Ciências de Saúde (ISCISA) from Maputo | <ul style="list-style-type: none"> • ISCISA informs that it is bringing to Beira 50 university students who intend to complete their internships with the institutions and organizations that are responding to Cyclone Idai in Sofala. The internships are free. • Interested organizations should contact ISCISA for further information. | <p>UNHCR will share the contact details of the ISCISA representative with the Cluster members.</p> |
| Other Issues | <ul style="list-style-type: none"> • IOM informs that, after the VI Provincial Conference on Women and Gender, it will conduct protection training for its volunteers. It also invites interested organizations to participate. • DPGCAS draws Cluster members' attention to child protection issues in Grudja, Buzi. There have been many cases of premature marriages, child pregnancy and other child protection issues. | |