

**Protection Cluster Meeting  
September 12<sup>th</sup>, 2019  
Minutes**



**Protection Cluster Meeting – Minutes  
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Organizations that attended the meeting: DPGCAS, UNHCR, OCHA, UNFPA, OIM, UNICEF, Plan International, IFRC, Handcap International (HI), FAMOD and HelpAge.

Subject	Discussions	Action Points
<p><b>Updates on the Coordination meeting conducted in Nhamatanda on September 11<sup>th</sup></b></p>	<ul style="list-style-type: none"> <li>• On September 11<sup>th</sup>, UNHCR and DPGCAS led a coordination meeting in Cura, Nhamatanda, which has been attended by various organizations (UNICEF, OCHA, IOM, WVI, HelpAge, e UNFPA) and local authorities. The meeting was held to strengthen the coordination of protection activities at district level and the main recommendations are:               <ol style="list-style-type: none"> <li>I. The coordination meeting in Nhamatanda needs to be restructured. It should be divided into thematic points (shelter, WASH, health, education, protection, safety, etc.) to discuss collective problems and possible solutions at local and district level.</li> <li>II. Organizations participating in the Provincial Protection Cluster meetings in Beira should establish internal mechanisms to systematically share the issues discussed and action points with their field teams in Nhamatanda;</li> <li>III. Protection Cluster Co-coordinators at the provincial level in Beira should hold coordination meetings in the Districts periodically (at least once a month) to further strengthen the coordination and complementarity of protection activities at all levels.</li> </ol> </li> <li>• HelpAge suggests capacity building for coordinators at local level.</li> </ul>	

	<ul style="list-style-type: none"> <li>• DPGCAS and UNHCR report that local authorities will be invited to come to Beira after the first series of meetings to receive training on coordination mechanisms.</li> <li>• UNHCR emphasizes that all documents circulated by the Protection Cluster (PC) are produced in Portuguese, which facilitates the flow of information at local level. Thus, PC members should share the documents with their field teams.</li> <li>• HelpAge suggests that organizations encourage their field teams to attend local coordination meetings. In Nhamatanda, the number of participants would be very limited.</li> <li>• OCHA commends the PC initiative to hold coordination meetings at local level and informs that other Clusters, e.g. the Nutrition Cluster, are considering following the example and starting to hold meetings at local level as well.</li> <li>• DPGCAS reports that case management at local level also needs to be improved. Partners should keep this in mind when conducting protection monitoring.</li> <li>• DPGCAS explains that the survey on Feedback Mechanisms in Idai's response presented by the CwC Working Group generated interesting debates. Therefore, partners should keep in mind that it is important to share these studies locally.</li> </ul>	
<p><b>Updates from the GBV and Child Protection Sub-Clusters and from the Disability Working Group (DWG)</b></p>	<ul style="list-style-type: none"> <li>• SCCP (UNICEF) agrees with the point raised by DPGCAS on the need to improve case management. It also informs that the SCCP meeting will be held tomorrow (September 13) for the first time at DPGCAS - which now co-leads the SCCP -, at 10am, being held on Friday exceptionally this week.</li> <li>• DWG (FAMOD) informs that there is a need to improve coordination regarding support of people with disabilities. Coordination is needed as people have received the same assistance (e.g. people who have received 3 wheelchairs) from more than one organization.</li> <li>• SCGBV (UNFPA) says it is also necessary to coordinate activities with other Clusters and Working Groups.</li> <li>• DWG (FAMOD) informs that it is also discussing the issue of support for the elderly. DWG will work in conjunction with HelpAge to provide support for elderly people with disabilities.</li> <li>• UNHCR asks what the next steps would be now that duplication has been identified.</li> </ul>	

	<ul style="list-style-type: none"> <li>• DWG (FAMOD) believes the solution is to strengthen communication between DWG members and with DPGCAS.</li> <li>• DPGCAS asks if HelpAge could assist in improving support mechanisms for elderly people.</li> <li>• HelpAge believes that the majority the elderly people are in communities and not in resettlement neighborhoods. It suggests balancing humanitarian assistance between communities and resettlements areas.</li> <li>• HelpAge asks if the Education Cluster has adult literacy programs and UNHCR will check with the Education Cluster.</li> <li>• DPGCAS says organizations should focus more on inclusion than humanitarian assistance to ensure better integration.</li> <li>• SC GBV (UNFPA) informs that field missions to Buzi were carried out with its humanitarian coordinator and the UNFPA representative in Mozambique.</li> <li>• SC GBV was also in Mutua and the need for more permanent tents and shelters was highlighted. Such problems were also raised in Buzi.</li> <li>• SC GBV also reports that pregnant women in Mutua are giving birth on their way to the health center due to lack of waiting rooms. UNFPA is considering rehabilitating the Mutua health center's waiting room so that this problem no longer occurs.</li> </ul>	
<p><b>Updates from the members of the Protection Cluster</b></p>	<ul style="list-style-type: none"> <li>• UNHCR reports that, from September 13 to 15, it continues distributing core relief items now in Grudja, Buzi, reaching to 3000 families in two weeks, completing 97% of the items to be distributed in the response to Idai.</li> <li>• In addition, UNHCR reports that it continues to conduct protection monitoring in Dondo and Nhamatanda (Savane and Cura have already been completed and Mutua is in progress) and that results will be shared shortly.</li> <li>• HelpAge distributed core relief items to 600 families in Beira, Nhamatanda and Dondo.</li> <li>• DPGCAS reports that Chibabava district is still without support.</li> <li>• HI is updating its service mapping. It is working in partnership with LFTW to refer children with disabilities to services and organizations conducting case management.</li> <li>• HI is in contact with IOM to identify which resettlement neighborhoods are without protection activities in Buzi.</li> </ul>	

<p><b>Initiatives to ensure centrality of protection and protection mainstreaming in Sofala</b></p>	<ul style="list-style-type: none"> <li>• UNHCR informs that, considering the principle of Centrality of Protection, the PC is working with different Clusters, Sub-clusters, Working Groups and other entities (e.g. PSEA Network) to produce, based on some protection standards and with a breakdown per resettlement neighborhood, a mapping that will help the PC in strengthening protection mainstreaming.</li> <li>• UNHCR also informs that the PC will analyze the strategies of the different Clusters to verify to what extent the centrality of protection and protection mainstreaming are observed.</li> </ul>	<p>Organizations should fill in the mapping of protection standards by next Wednesday, September 18<sup>th</sup>.</p>
<p><b>Any other business - AOB</b></p>	<ul style="list-style-type: none"> <li>• It is confirmed that the coordination meeting in Dondo will take place next Wednesday, September 18<sup>th</sup>. DPGCAS will inform the time and venue of the meeting shortly.</li> <li>• DPGCAS refers to the Social Protection Fair held on August 8<sup>th</sup> in Bandua, Buzi. Access to documentation was provided to residents of the resettlement neighborhood so that they can access available services. However, the target was not reached. 1000 identification documents could have been issued, but only about 90 people have benefited. As the machinery that produce the documents only exist in Beira, at the end of the activity they had to return to their origin, hindering the issuance of additional documents.</li> <li>• DPGCAS informs that logistical support will be required to enable a second exercise and that it will seek partners' assistance.</li> <li>• UNHCR will ask WFP to present <i>Linha Verde's</i> reports at district level. It will also check with the CwC Working Group on the possibility of replicating the presentation made in Buzi at the coordination meeting in Dondo on September 18<sup>th</sup>.</li> </ul>	<p>DPGCAS will inform the time and venue of the coordination meeting to be held in Dondo on September 18<sup>th</sup>.</p>