

STRENGTHENING ENGAGEMENT WITH HPC 2024




**Core Session 2:
Protection Cluster
response
framework and
4/5W 2024-2025**



Agenda

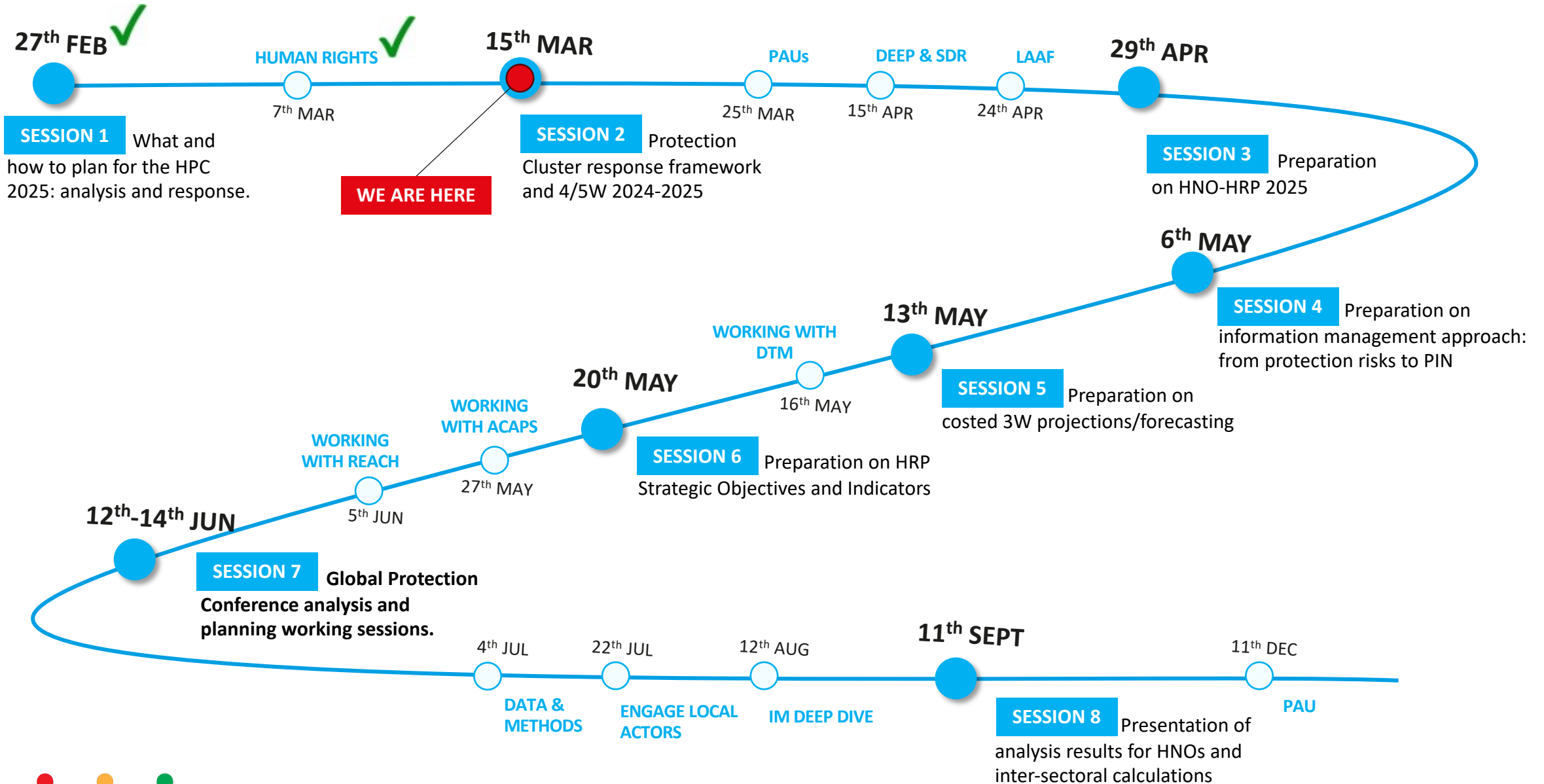
- ✓ Recap on the Learning Series
- ✓ Present response framework and activities mapping
- ✓ Introduce 4/5W Tool
- ✓ Q&A and feedbacks from Field Operations
- ✓ Action points and upcoming Sessions





**INTRODUCING
THE HPC 2024 LEARNING SERIES**

2024 LEARNING SERIES 2024 STRATEGIC TIMELINE





Presentation of 2024 analysis and planning steps

Objectives of today's session

Present a **harmonized approach to response monitoring to use for HPC and planning** and collect feedback from field colleagues to identify contextually relevant approaches and adaptation.

- ✓ Focus on the minimum and **how we can adapt.**
- ✓ **Flag specific country situations**, for the GPC to plan dedicated support.
- ✓ Suggest areas for further reflection to inform **future Core Sessions.**
- ✓ Flag any **country specific tool, approach or method** that we can scale up for other Ops



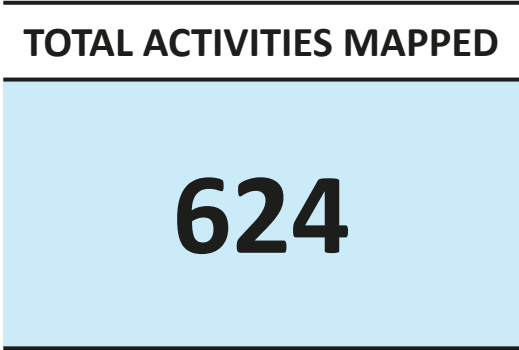
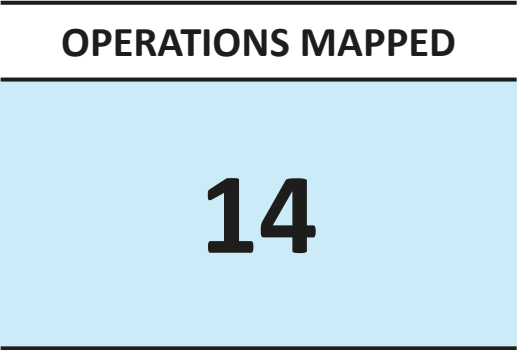


Overview of 4-5W mapping

Identification of activities implemented



Mapping of implemented activities according to 4-5W covering 2022.



Example: Countries' mapping

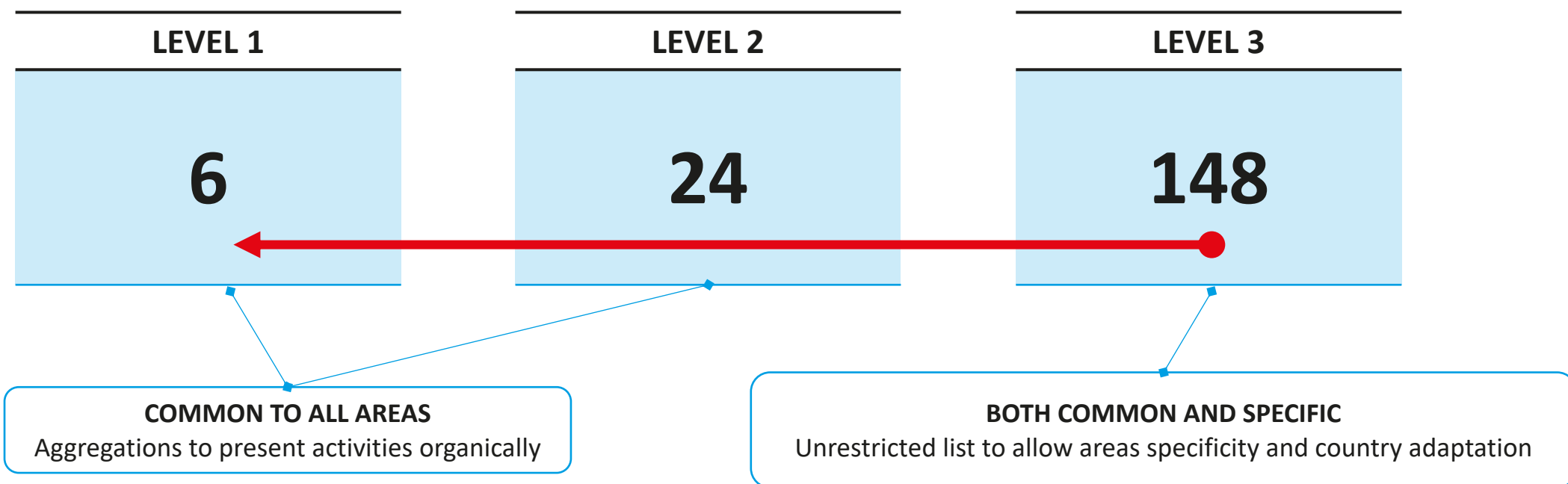
Country	Core activities	Non-AoR specif	GBV	CP	MA	HLP
MOZAMBIQUE	Individual protection assistance - In-kind and cash for protection	1				
MOZAMBIQUE	Preventing forced eviction					1
MOZAMBIQUE	Psychosocial support services		1			
MOZAMBIQUE	CAFAAG and community integration			1		
MOZAMBIQUE	Women and girls friendly spaces/community centers /Safe spaces		1			
MOZAMBIQUE	Group activities for mental health and psychosocial support (eg. CFS)	1				

Country	Core activities	Non-AoR specif	GBV	CP	MA	HLP
AFGHANISTAN	Psychosocial and mental health assistance					
AFGHANISTAN	Adolescents programming			1		
AFGHANISTAN	Awareness raising and advocacy		1	1		
AFGHANISTAN	Capacity of frontline providers to respond to gbv is built		1			
AFGHANISTAN	Community based child protection system			1		
AFGHANISTAN	Community-based protection activities	1				
AFGHANISTAN	Distribution of dignity kits to women and girls		1			
AFGHANISTAN	Emergency supplies distribution			1		
AFGHANISTAN	Health assistance		1			1
AFGHANISTAN	Information, counselling and legal assistance					1
AFGHANISTAN	Integrated case management services			1		
AFGHANISTAN	Legal support		1			

Country	Core activities	Sub-Activities	Non-AoR specif	GBV	CP	MA	HLP
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Individual case management	1	1	1		
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Transportation assistance	1	1	1		
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Individual Psychosocial Support (non-specialized)	1	1	1		
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Individual Psychosocial Support (specialized)	1	1	1		
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Psychosocial Support through Child Friendly Spaces (CFS), Group Sessions	1	1			
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Provision of Legal Aid	1	1	1		
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Provision of Protection Information/Counselling	1	1	1		
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Individual Protection Assistance (Cash)	1	1	1		
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Individual Protection Assistance (In-kind)	1	1	1		
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Family Tracing and Reunification	1		1		
UKRAINE	Provision of targeted essential services and individual assistance (incl. cash)	Alternative Care Arrangements	1				

Grouping of activities

1. Group common activities implemented across operations [Level 3]
2. Identify common typologies (i.e. Training, legal services, CBP, etc.) [Level 2]
3. Identify common areas of contribution (i.e. provision of assistance, capacity strength.)



Overview of protection activities

Current protection activities – Level 3 – from desk review

TOTAL ACTIVITIES	AREA SPECIFIC ONLY	NON-AREA SPECIFIC
148	31 21%	117 79%

TOTAL ACTIVITIES PER AREA			
GBV	Child Protection	Mine Action	House, Land & Property
120 81%	126 85%	97 65%	90 61%



Example: Structure

Activities Level 1	Activities Level 2	Activities Level 3	Non-AoR specific	GBV	CP	MA	HLP
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Individual case management					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Transportation assistance					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	MHPSS Support (non-specialized)					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	MHPSS Support (specialized)					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Psychosocial Support through Child Friendly Spaces (CFS), Group Sessions, or Outreach					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Individual Protection Assistance (Cash)					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Individual Protection Assistance (In-kind)					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Family Tracing and Reunification					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Alternative Care Arrangements					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Provision of Safe Environment to GBV survivors or persons at risk of GBV					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Provision of Dignity Kits					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Demining/Clearance					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Victim Assistance					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Non-technical survey (NTS)					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Specialized child protection services					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Medical services					
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Mobile and remote service delivery					

Example: Common categories

LEVEL 1	LEVEL 2
Provision of targeted essential services and individual assistance	<ul style="list-style-type: none"> Individual Protection Assistance Legal services Referral to respond to protection risks and needs Response services to survivors
Capacity strengthening and institutional support to reinforce protection environment	<ul style="list-style-type: none"> Capacity strengthening for local authorities and service providers Capacity strengthening for community protection network Training of front-line responders and protection service providers Training of other humanitarian actors (non-protection service providers) Institutional support to strengthen legal frameworks
Community-based protection for risk reduction	<ul style="list-style-type: none"> Community-based protection activities Conflict resolution and social cohesion Establishment or strengthening of community mechanisms Socio-economic and community reintegration Community-based activities for risk reduction
Advocacy and lobby efforts to reinforce protection environment	<ul style="list-style-type: none"> Advocacy campaigns Mediation, negotiation and conflict resolution Targeted private or public advocacy actions Strengthening of advocacy and lobby efforts on protection
Awareness raising and information dissemination to reinforce community and people protection capacities and strategies	<ul style="list-style-type: none"> General awareness Rights awareness Protection risks awareness
Identification and monitoring of protection risks and needs	<ul style="list-style-type: none"> Post distribution monitoring Protection Assessments Protection Monitoring

Activities distribution

LEVEL 1	LEVEL 2	NON-AOR SPECIFIC	GBV	CP	MA	HLP
Provision of targeted essential services and individual assistance	Individual Protection Assistance	9	11	13	4	1
	Legal services	4	3	3	3	6
	Referral to respond to protection risks and needs	7	7	7	6	6
	Response services to survivors	6	8	8	4	1
Capacity strengthening and institutional support to reinforce protection environment	Capacity strengthening for local authorities and service providers	6	6	6	6	6
	Capacity strengthening for community protection network	4	4	5	4	4
	Training of front-line responders and protection service providers	9	8	8	8	9
	Training of other humanitarian actors (non-protection service providers)	8	8	8	8	8
	Institutional support to strengthen legal frameworks	2	3	2	1	1
Community-based protection and support to social cohesion	Community-based protection activities	5	5	8	2	2
	Conflict resolution and social cohesion	4	3	3	1	1
	Establishment or strengthening of community mechanisms	4	5	4	3	3
	Socio-economic and community reintegration	1	1	2		
	Community-based activities for risk reduction	5	5	5	5	3
Advocacy and lobby efforts to reinforce protection environment	Advocacy campaigns	4	4	4	4	4
	Mediation, negotiation and conflict resolution	4	4	4	4	4
	Targeted private or public advocacy actions	8	8	8	8	8
	Strengthening of advocacy and lobby efforts on protection	8	8	8	8	8
Awareness raising and information dissemination to reinforce community and people protection capacities and strategies	General awareness	4	4	4	4	4
	Rights awareness	2	2	2	2	3
	Protection risks awareness	3	4	5	3	2
Identification and monitoring of protection risks and needs	Post distribution monitoring	3	3	3	3	1
	Protection Assessments	4	4	4	4	3
	Protection Monitoring	2	2	2	2	2





Response Framework

Why harmonizing our response monitoring



Present systematically **operations response as one Protection Cluster**



Enhance **clarity and predictability**



Allow for **consolidation and global analysis**



Maintain flexibility for operations & partners



Link with guidance on protection risks, strategic objectives and indicators to measure progress and outcomes



Reduce **adaptation period of rotating Coordination & IM teams**, and strengthen capacities



How this relate with analysis and planning

- **Systematic protection analysis** is foundational to the Protection Cluster response.
- We need some **harmonization of actions respecting country specificity** to engage AoR and partners.
- Organize 4/5W to provide information on **contribution to the reduction of protection risks and HNO/HRP indicators.**
- 4/5W can be used more strategically in **analysis and planning sessions**



Protection Cluster response: Programmatic modalities

Populations receive necessary short-term, assistance and protection services. life-saving and sensitive protection services.

People's capacities, agency, and self-protection are supported by defining contextually relevant strategies

Protection threats are reduced by intervening in the environment to prevent, stop, or alleviate harm and human rights violations.

CORE PROGRAMMING MODALITIES

PROVISION OF PEOPLE-CENTERED SERVICES AND ASSISTANCE

COMMUNICATION & INFORMATION PROVISION TO REINFORCE PEOPLE CAPACITIES AND STRATEGIES

COMMUNITY-BASED PROTECTION AND SUPPORT TO REINFORCE LOCAL AGENCY AND SOCIAL COHESION

CAPACITY STRENGTHENING AND INSTITUTIONAL SUPPORT TO REINFORCE PROTECTION ENVIRONMENT

IDENTIFICATION, MONITORING AND ANALYSIS OF PROTECTION RISKS AND NEEDS

ADVOCACY AND EXTERNAL ENGAGEMENT TO IMPROVE PROTECTION



Protection Cluster response: Programmatic modalities

Populations receive necessary short-term, life-saving **assistance and sensitive protection services.**

Protection threats are reduced by intervening in the environment to prevent, stop, or alleviate harm and human rights violations.

PROMPTLY ADDRESS THE MOST PRESSING HUMANITARIAN NEEDS, and actively contribute to prevent, mitigate and respond to the immediate effects of threats.

IDENTIFY, MONITOR AND ANALYZE PROTECTION RISKS AND RESULTING NEEDS to tailor response to the actual harm and needs of affected population and continually adjust based on changing circumstances.

CHANGE DRIVERS OF PROTECTION RISKS (including behaviors, policies, practices and laws) that cannot be fully addressed or mitigated through humanitarian protection response alone.

People's capacities, agency, and self-protection are supported by defining contextually relevant strategies

EMPOWER AND EQUIP LOCAL COMMUNITIES to proactively reduce protection risks and strengthen their self-protection capacities.

GUARANTEE CRITICAL INFORMATION TO INDIVIDUALS TO EXERCISE THEIR FUNDAMENTAL RIGHTS and entitlements and make informed decisions to cope with existing threats and their consequences.

ADDRESS CRITICAL CAPACITY, SKILL AND CAPABILITY GAPS exacerbating or enabling harm to affected population stemming from protection threats and their consequences.



Protection Cluster response: Level 2 activities

Populations receive necessary short-term, life-saving **assistance and sensitive protection services.**

- Individual protection assistance
- Response services to survivors
- Legal services (information, counseling, assistance)
- Assistance and support to ensure safe spaces and environments
- Referral to respond to protection risks and needs
- Coordination and support for intersectional safeguards in preparedness, contingency planning and response.

Protection threats are reduced by intervening in the environment to prevent, stop, or alleviate harm and human rights violations.

- Protection monitoring
- Protection assessments and consultations, including risks identification
- Protection desks
- Post distribution monitoring

- Targeted private or public advocacy actions and strategies
- Specific advocacy to reinforce law and policy
- Advocacy and engagement to integrate and mainstream protection into humanitarian planning and response.
- Mediation, negotiation and conflict resolution
- Strengthening of advocacy and lobby efforts on protection
- Advocacy campaigns

People's capacities, agency, and self-protection are supported by defining contextually relevant strategies

- Community-based activities for risk reduction
- Community-based protection planning and activities
- Conflict resolution and social cohesion
- Socio-economic and economic reintegration
- Establishment or strengthening of community mechanisms and AAP

- Protection risks education and awareness
- Rights awareness
- Awareness, information and education campaigns on services

- Capacity strengthening for local authorities and protection service providers
- Institutional and technical support on laws and policies
- Training of frontline responders and protection service providers
- Training of other humanitarian actors and non-protection service providers



Protection Cluster response: Level 3 activities example

PROGRAMMATIC MODALITIES	LEVEL 2	LEVEL 3
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Individual case management
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Transportation assistance
Provision of targeted essential services and individual assistance	Individual Protection Assistance	MHPSS Support (non-specialized)
Provision of targeted essential services and individual assistance	Individual Protection Assistance	MHPSS Support (specialized)
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Psychosocial Support through Child Friend
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Individual Protection Assistance (Cash)
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Individual Protection Assistance (In-kind)
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Family Tracing and Reunification
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Alternative Care Arrangements
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Provision of Safe Environment to GBV sur
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Provision of Dignity Kits
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Demining/Clearance
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Victim Assistance
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Non-technical survey (NTS)
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Specialized child protection services
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Medical services
Provision of targeted essential services and individual assistance	Individual Protection Assistance	Mobile and remote service delivery
Provision of targeted essential services and individual assistance	Response services to survivors	Survivors specific assistance
Provision of targeted essential services and individual assistance	Response services to survivors	Focused PSS for survivors
Provision of targeted essential services and individual assistance	Response services to survivors	Health services for survivors
Provision of targeted essential services and individual assistance	Response services to survivors	Specialized mental health for survivors
Provision of targeted essential services and individual assistance	Response services to survivors	Cash and Voucher assistance
Provision of targeted essential services and individual assistance	Response services to survivors	Referral to cash actors

In country, each activity level, according to country approach, can be associated to **HRP Obj and Indicators** and **specific protection risks** to which they contribute to.

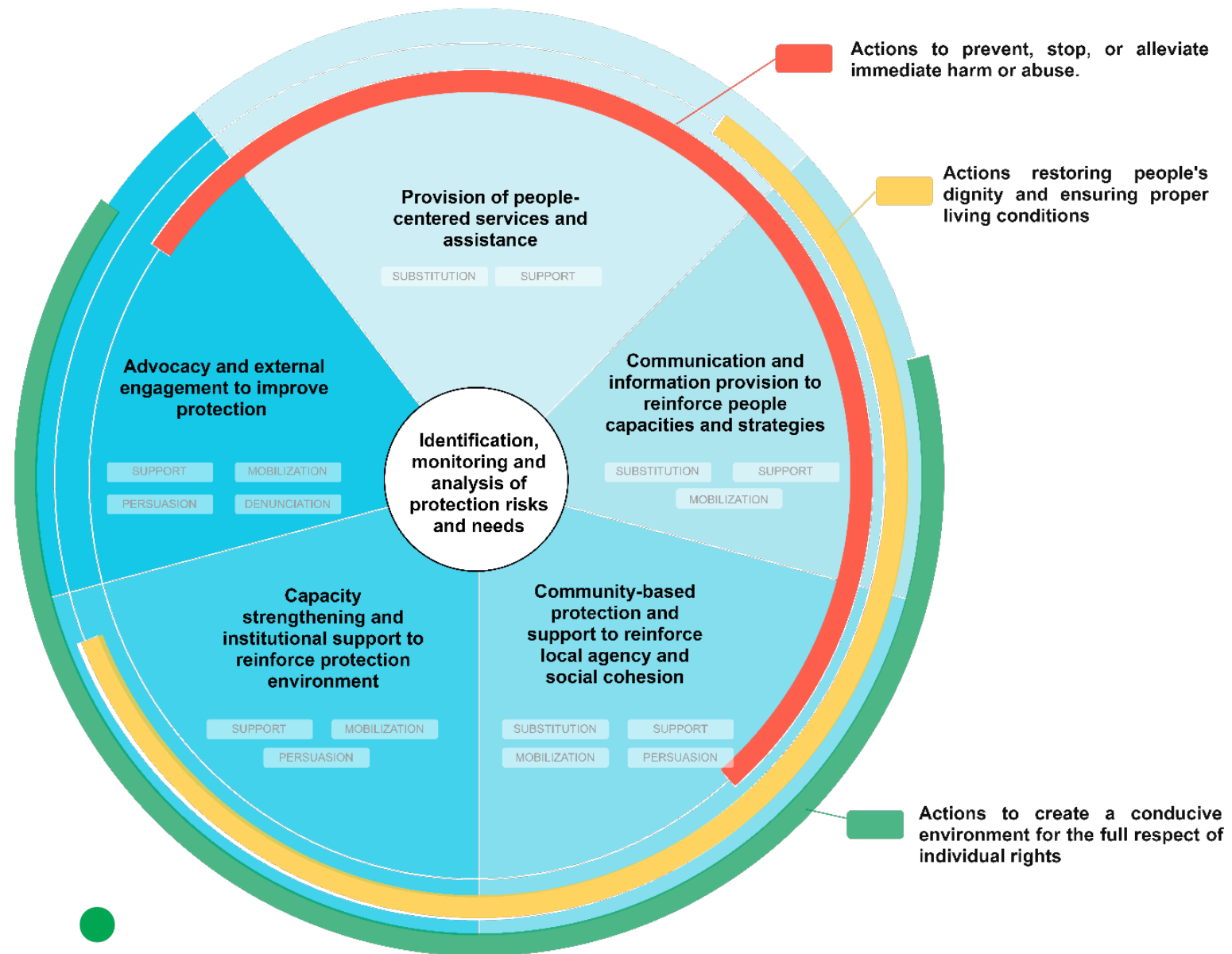
MODALITIES and LEVEL 2 aggregate activities to present the response organically


LEVEL 3 Respect Areas specificity and it is unrestricted



Protection Cluster response: Integrated approach

Proactively address the **impact of protection risks** on affected population in humanitarian crises, through a coordinated and joined-up strategy.





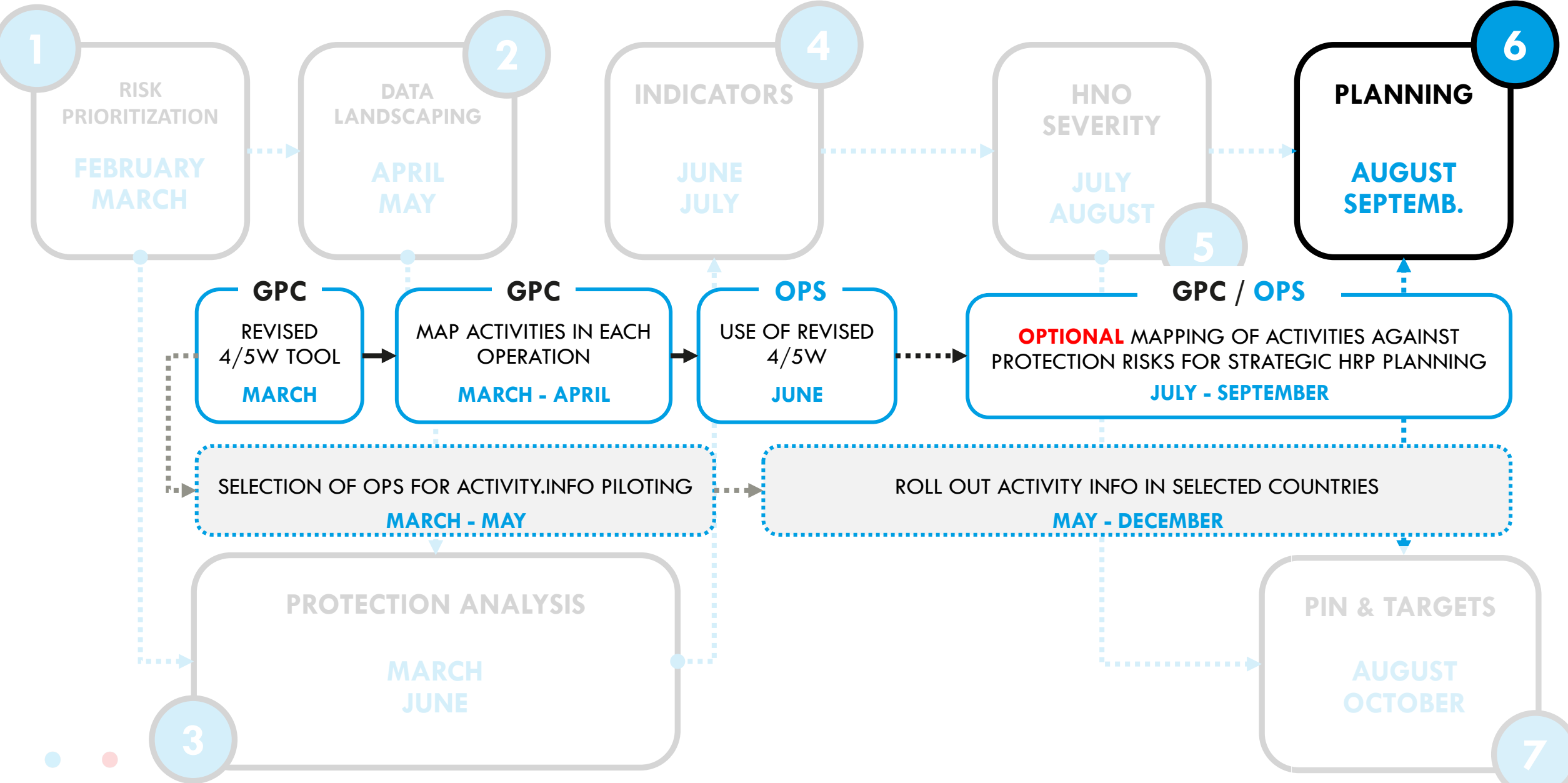
**ROLL OUT OF 4/5W
HARMONIZATION**

Response Tracking

WHO	WHAT	WHERE	WHEN	WHOM
LEAD ORGANIZATION / ORGANIZATION TYPE	CLUSTER / AoRs	STATE / PROVINCE / DISTRICT	DATE (START)	POPULATION GROUP
IMPLEMENTING PARTNER / ORGANIZATION TYPE	ACTIVITIES / INDICATORS	TYPE OF SITE	DATE (END)	# OF INDIVIDUAL REACHED
DONOR / FUNDING ORG.	MODALITIES	NAME OF SITE	REPORTING MONTH	SADD / DISABILITY DATA
	TYPE OF IMPLEMENTATION			
	STATUS			
	RESPONSE TYPE			
	UNIT OF MEASUREMENT			



2024 ROLL OUT OF 4/5W HARMONIZATION





Q&A

We aim at more strategic dialogue with protection partners. Let's reflect together.




Join at
slido.com
#2446 461

- Do you have any good practice?
- How can we do it better?
- What should we further consider?
- How can we better engage with other sectors, the HCT, OCHA or others?

**PLEASE FEEL FREE TO USE THE SLIDO.COM
QUESTION AS WELL:**

**What is unclear and requires further
explanation or support with?**





Next steps and upcoming sessions

Core messages

- ✓ **Protection risks severity and prioritization** inform the HPC process.
- ✓ It is critical to start **mapping the activities in the 5W** and we will be doing it progressively
- ✓ We need to harmonize more to ensure **predictability** and **quicker inductions of new PC staff and partners in** new contexts.
- ✓ **IMO and coordinator to increase joint engagement on strategic planning** to anticipate specific HNO and HRP processes.
- ✓ Reach out to Kashif and Francesco to support adaptation (**do not get stuck, we need to be flexible**)



Upcoming sessions

- PAUS 25th MAR **Thematic Deep Dive | PAU Refresher: Lessons for protection monitoring**

The session is organized by the **GPC Ops Cell**. The session will focus on providing a refresher on the processes and guidance for **Protection Analysis Updates**. During the session, some lessons learned from 2023 PAUs, together with opportunities from Protection Monitoring, will be presented.

- PAUS 15th APR **Thematic Deep Dive | Secondary data and opportunities from DEEP**

The session is organized by the **Danish Refugee Council** and will focus on the lessons learned of the PAF-DEEP project in support to South Sudan, Ethiopia, Mali, Niger and Burkina Faso protection cluster analyses. The session will delve into using secondary data for risk prioritization

- PAUS 24th APR **Thematic Deep Dive | Legal Aid Analysis Framework**

The session is organized by the **GPC Ops Cell and Law and Policy Task Team**. The session will focus on presenting the **Legal Aid Analysis Framework** published and tested in 2023, and open the space to engage protection partners for stronger legal and policy landscape in protection analysis



STRENGTHENING ENGAGEMENT WITH HPC

2024



Information & Contacts

For any information or support please contact:

Protection analysis: Francesco Michele michele@unhcr.org

Information Management: Kashif Rehman rehmanka@unhcr.org

General Support: Lisa Monaghan lisa.monaghan@nrc.no

For guidance, please refer to GPC Website

Protection analysis: [Field Support / Protection Analytical Framework](#)

Information Management: [Field Support / Information Management Analysis Toolbox](#)





Global Protection Cluster

