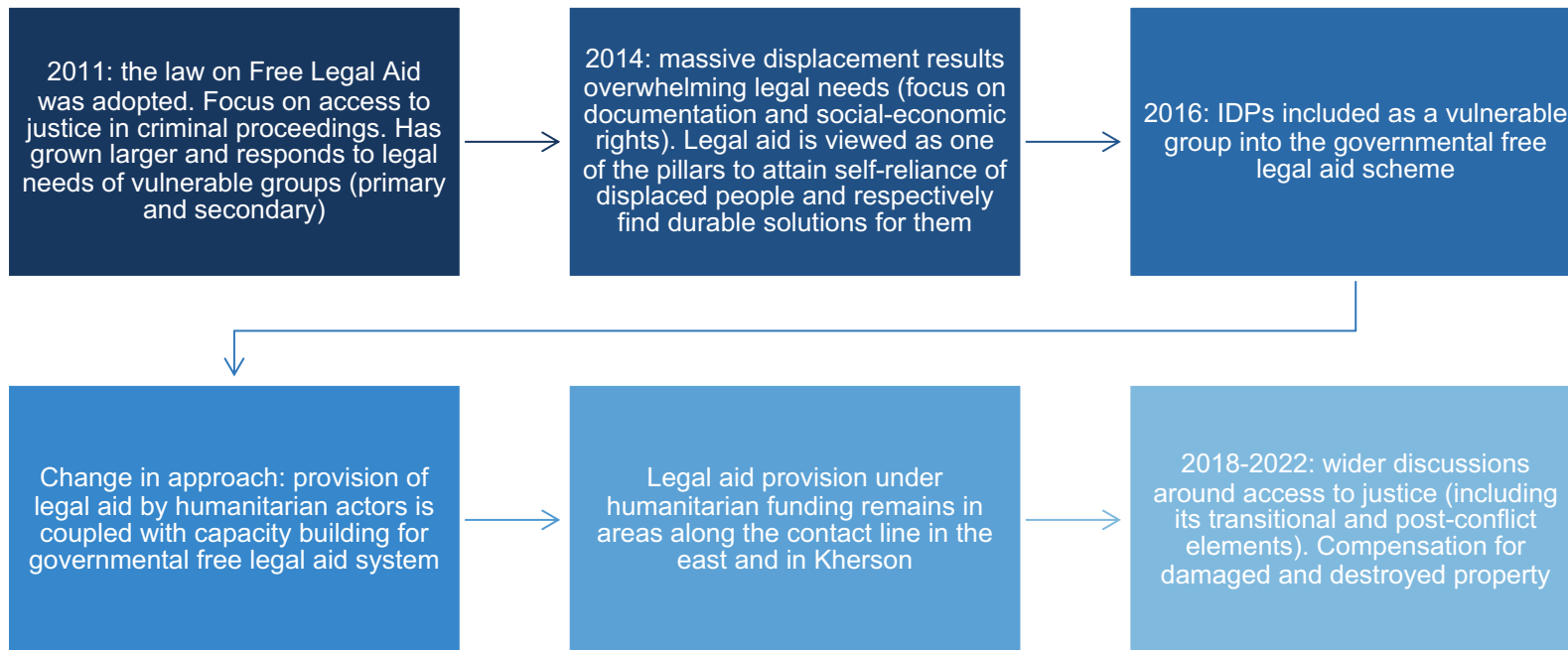


Legal aid and access to justice in crisis settings

Example of Ukraine

Legal and policy framework in the context







Free legal aid system in Ukraine

- Present everywhere in the country, but areas of active fighting
- Rather effective in information sharing and awareness raising

Ми тут, щоб вам допомогти!

Система надання безоплатної правової допомоги працює для того, щоб кожна людина мала можливість захистити свої права.

Ви можете:

			
звернутися до нас за безкоштовним телефоном	скористатися довідково-інформаційною платформою правових консультацій	завітати до одного з наших центрів, що працюють по всій Україні	отримати безкоштовну онлайн юридичну консультацію
0 800 213 103	WikiLegalAid	по всій Україні	Консультацію

Людам із низьким доходом

Людам із інвалідністю

Внутрішньо переміщеним особам

Partnerships with duty bearers

- **Capacitation of Free Legal Aid System/ courts:**
 - Knowledge
 - Experience
 - Skill-building
 - Advocacy
- **Engagement with development actors:**
 - Coordination on existing approaches, strategies and responses
 - Quality control elaboration

2022 till present

How has response changed?

Immediate legal needs

- Exponential growth in needs, destruction of FLA infrastructure, depleted human capacity of free legal aid
- Themes:
 - Birth and death registration
 - Personal documentation
 - Employment related issues
 - HLP
- Widening network of local partners

Coordination

In May 2022 called for the establishment of a specific working group on Legal Aid

- 28 actors including FLA and a private legal company

Age and Disability Technical Working Group

- Engagement with the Assembly of Organizations of Persons with Disabilities

Coordination with HLP Technical Working Group

- Joint advocacy and awareness raising

Standards of legal aid provision

Legal aid is accessible (where is it provided? By whom? In which language? Channels of legal aid provision? Is it accessible with sight impairments? Other functional impairments?)

Legal aid is effective (Who provides legal aid? How simple it is written/explained? Is result reached to address the need of a beneficiary? Were all possibilities to assist exhausted? In case of special legal assistance, was a person referred?)

Legal aid is confidential (where do you store files? Do you seek person's agreement to collect and use their personal data?)

Legal aid is timely (when a case referred to you from other partner, how much time it takes to contact the beneficiary?)

Legal aid is appropriate (does it respond to the need? Is there a difference in providing legal aid to men and women, boys and girls? Do you inform people on how the assistance will be provided, what are possible challenges etc.?)

Learning and growing

- Quality of legal aid provision
 - How to measure?
- Cross-fertilization through coordination and exchange:
 - Multiple initiatives, thematic notes
- Feedback from beneficiaries
 - Relevance
 - Effectiveness

Thank you for your attention!

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